

FLAG INSTRUCTION**N. ° 04/2025****Subject:** Information Systems Planned Maintenance**To:** Whom it may concern

From June 19th to 23rd, 2025, maintenance operations on communications and systems will occur at the Portuguese Directorate-General for Natural Resources, Safety and Maritime Services (DGRM). Our online services will not be available during this period; therefore, currently, DGRM is unable to process or issue Statements of Receipt of Applications (SRA) and Portuguese Flag State Endorsements.

The system is expected to be operational again by the end of June 23rd, 2025.

To avoid any disruption to maritime operations, and if an urgent embarkation of a seafarer is required during this period, DGRM hereby confirms the following interim measures:

- all MAR-registered ships are authorised to sail with seafarers whose SRA or Flag Endorsement applications were duly submitted but not yet processed.
- for seafarers who started their sea service on or after June 19th, 2025, the relevant ships are authorised to sail with seafarers provided their certification complies with applicable requirements under the STCW Convention and relevant EU legislation; no prior submission for Flag State Endorsement is required. These situations will be authorised after June 23rd, 2025.
- such pending applications will be considered as provisionally accepted by the Portuguese Administration, provided they comply with the relevant requirements under the STCW Convention and applicable EU regulations.
- this temporary arrangement is fully endorsed by DGRM and will be valid until normal certification procedures can resume.
- all documents issued prior to June 19th are verifiable at <https://www.portuguese-flagcontrol.pt/>.
- Port State Control inspections can also request document validation by e-mail to the **Portuguese Seafarers local office**, providing the necessary details: Seafarer Name, Document number, UTM addressed to the following email: seafarers.certification@dgrm.pt.

This instruction applies to all Portuguese-flagged vessels.

Date: 19.06.2025